

## The Victims' Code - how to complain - Order Form

Name \_\_\_\_\_

Address \_\_\_\_\_

Address \_\_\_\_\_

Address \_\_\_\_\_

Postcode \_\_\_\_\_

Telephone number \_\_\_\_\_

### 1. Additional copies of Leaflet

(additional copies are packed in 10s and only despatched in multiples thereof)

Please supply me the following:

\_\_\_\_\_ Packs of 10 leaflets *The Victims' Code - how to complain*

Total leaflets \_\_\_\_\_

For additional copies of the leaflet, fax this form to 020 7217 4000  
or e-mail your address details and requirements to:

[PHSO.enquiries@ombudsman.org.uk](mailto:PHSO.enquiries@ombudsman.org.uk), (tel: 0845 015 4033 in event of any query). Please allow 14 days for delivery.

This leaflet should be read in conjunction with our leaflet *Problems with a government department or agency? How we can help*. If you would also like more copies of this leaflet (in multiples of 10) please use this form.

Total leaflets \_\_\_\_\_

## 2. Alternative Versions of Leaflet

(Alternative versions will be produced on demand and available in single quantities)

Please supply me the following version(s)

<i>Version</i>	<i>Quantity</i>
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Welsh

Arabic

Bengali

Chinese

Gujarati

Punjabi

Urdu

For alternative versions, fax this form to 020 7217 4000 or e-mail your address details and requirements to: [PHSO.Enquiries@ombudsman.org.uk](mailto:PHSO.Enquiries@ombudsman.org.uk)

Please allow 24 days for delivery.

Signed \_\_\_\_\_ Date \_\_\_\_\_

To keep administration and storage costs to a minimum Alternative Versions are only available on specific request from customers.

You can help us to keep our administrative costs down by downloading individual copies of the Alternative Versions from our website at [www.ombudsman.org.uk](http://www.ombudsman.org.uk)