9

Parliamentary and Health Service Ombudsman

Organogram

HR to move under Legal and Professional Services from 01/04/2019

Senior Structure

 Operations & Quality Senior Management Structure

 Intake Structure

Shared Service Centre Structure

Senior Casework Team Structure

 Casework Team Structure

 Complex Casework Team Structure

 Review and Feedback Team Structure

 Policy and Service Quality Team Structure

 Clinical Advice Team Structure

 Local Government Ombudsman (Joint Working Team)

Executive Team

Communications Structure

Strategy & Insight Team

Change Programme Office

ICT and Accommodation

Finance and Procurement

Business Management

Legal and Professional Services

HR, People and Talent